



Dear Grosfillex Customer,

We hope that you and your families are safe and healthy. Our thoughts and well wishes go out to all of those impacted by this pandemic.

As COVID-19 continues to impact our communities and the world, Grosfillex would like to update you on how we are continuing operations in order to better serve you.

- Our Sales and Customer Service teams remain ready to assist you. Although our office staff is working remotely, they can be reached through email at gfxcustomerservice@grosfillex.com.
- Grosfillex Distribution Centers are open and shipping! As our first priority is the health and safety of our employees and their families, we have implemented policies with strict safety measures to protect all on-site employees.
- As we have prepared and produced for the 2020 season, we have nearly 90% of our inventory on hand. We can ship confirmed orders within the parameters of our standard shipping times and do NOT expect any undue delays. Please contact a member of our sales or customer service teams with questions on product availability, design, or décor.

We believe it is our responsibility to help limit the spread of Covid-19 to protect our communities and safeguard our extended families.

As always, Grosfillex remains focused on providing you with exceptional products and service.

