

## GROSFILLEX CROSS BASE SIMPLE MAINTENANCE PROCEDURES

- Always secure your umbrella to a Grosfillex Cross-base.
- Inspect the installation fitting/base on a regular basis and tighten as necessary.
- All parts are virtually maintenance free (e.g. aluminum, stainless steel, etc.) However, it is recommended that if the umbrella is not to be used for an extended period of time (winter months), to place the umbrella in storage. You may even remove the spigot when the umbrella is not in use, as it can be a tripping hazard.



# WINDMASTER

CANTILEVER UMBRELLA

## SURFACE INSTALLATIONS

Your umbrella comes with a spigot. Once you have installed the Deck Plate mount according to the instructions below, attach the spigot to the Deck Plate mount using the supplied Allen key and bolts. This is recommended as a two-person operation.

**NOTE:** Your Cross Base is shipped disassembled.

Once you have decided on the location of the WM10 umbrella, make sure you have an area of at least 40" in diameter for the base to rest, then place your assembled Cross Base into position. Locate the four threaded holes on the legs at the crossing point. (This pattern can be identified on the below drawing).

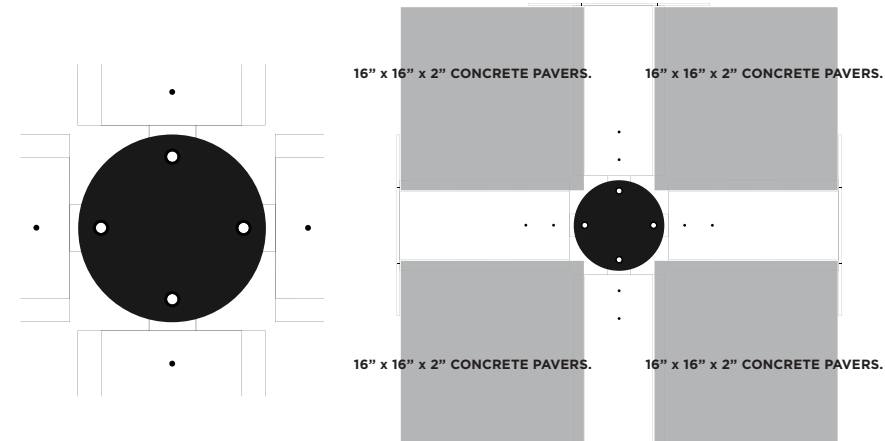
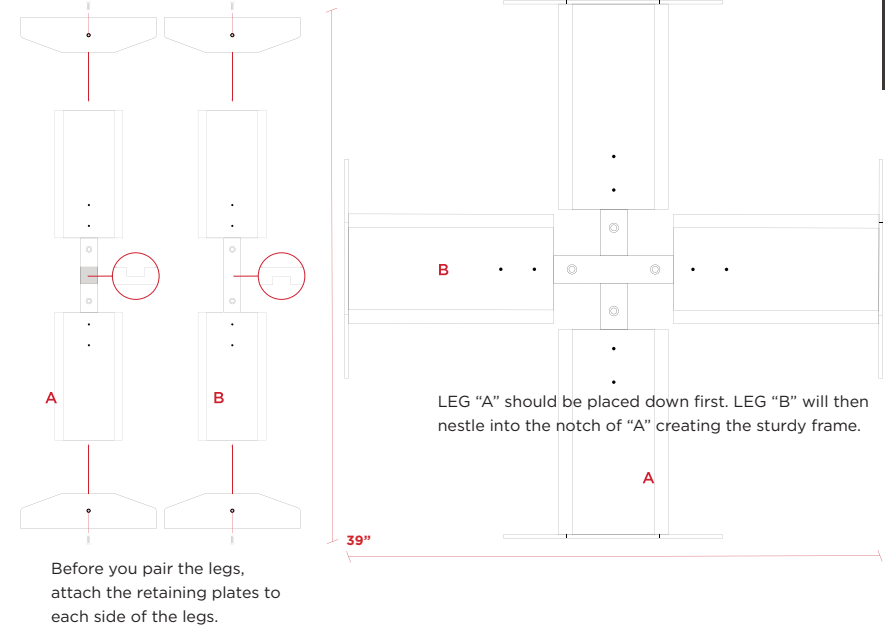
1. Place the WM10 Deck plate on the crossing section of the legs (A/B)
2. Remove the spigot from your WM10 mast and place it on the deck plate lining up the corresponding holes. Bolt the spigot to and through to the cross base legs with the supplied hardware.
3. Once a location is determined and your Cross Base is assembled, you can now start placing in the 16"x16"x2" concrete pavers. You want to make sure the pavers are a minimum of 35 lbs. and a minimum of 8 pavers (2 per quadrant) are used.

**NOTE:** You can stack a maximum of 12 pavers (3 per quadrant) within your Cross Base to create a heavier footprint.

### HARDWARE INCLUDED WITH UMBRELLA

Galvanized Steel Spigot (29)  
 Spigot Mounting Hardware: 4x 1" (25mm) Stainless Steel Countersunk Bolts  
 1x 5/16" (8mm) Allen Wrench  
 4x Paver Retaining Plates / Bolts  
 1x 5/32 (4mm) Allen Wrench

### PAVERS NOT INCLUDED.



- **IMPORTANT:** You will need to place the WM10 deck plate at the cross section of the legs.

**NOTE:** Before weighing down your base, please choose a location for your Windmaster 10 umbrella.



## COMMERCIAL WARRANTIES

### 3 YEAR WARRANTY

GROSFILLEX warrants the FRAME STRUCTURE OF THE **Windmaster 10** for a period of three (3) years from the original date of purchase. This warranty includes manufacturer defects to the notch, runner, center pole and skeleton structure. The warranty, if applicable, does not cover labor, frames, systems and installation supplied by the dealer or reseller.

### 3 YEAR WARRANTY

GROSFILLEX warrants all **FINISHES ON WINDMASTER 10** for a period of three (3) years from the original date of purchase. This warranty includes chipping, peeling, flaking, bubbling, and fading of the finish on the aluminum center poles only.

### RUST DISCLAIMER

Rust is a natural part of the aging process of all steel or iron based materials and is therefore not considered a defect and is not covered under any GROSFILLEX' warranties. Steel bases and mounts are designed to require minimum maintenance, and should be kept clean and well maintained.

**DISCLAIMER:** GROSFILLEX' warranties **DO NOT COVER** damage to any umbrellas or umbrella bases related to extreme weather, abuse, or misuse; or any damage which occurs as a result of contact with the ground or any other foreign object due to sudden and severe weather events or other extreme acts of nature.

**GROSFILLEXs' warranties are only applicable to products that are properly secured to a weighted adequate base or anchoring system equal to or greater than recommended by GROSFILLEX. Failure to properly secure umbrellas equal to or greater than recommended will VOID all warranties.**

If warrantable damage occurs, GROSFILLEX will refinish, replace or repair any item in this category at its own discretion.

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## PURCHASE/INSTALLATION WARRANTY

This warranty applies to the original purchaser only. In the case of installations, the owner is to ascertain the position of all underground pipes, electrical wires and gas lines, and notify the installer of any obstacles. Although all care will be taken, no responsibility can be accepted for any damage during installation.

All warranties are only valid if the umbrella is opened and closed as per the instructions in this manual. It is highly recommended to close and tie the umbrella when strong winds are expected. If strong winds are expected for a long period of time, it is recommended that the umbrella be removed from its base and stored. When closing the umbrella for extended periods of time, the canopy must be folded in such a way as to avoid "pinching" of the fabric in the umbrella ribs/arms (**refer to page 2 & 8**). Wear and tear caused by "pinching" of the fabric by the umbrella framework is not covered under any warranty.

If the umbrella is to be transported without the original packaging, then the canopy should be removed from the frame to avoid damage during transit.

GROSFILLEX reserves the right to determine whether or not fault is caused by faulty workmanship, material or a defective part. Where fault is determined, we reserve the right to repair parts or replace products at our own discretion.

